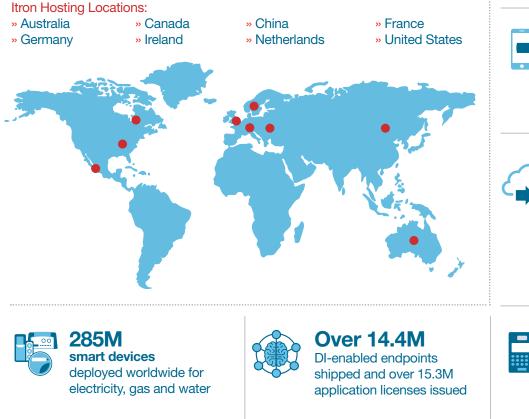


# Outcomes: **DID YOU KNOW?**

Technology is not only changing the way you do business—it's also transforming the way your customers interact with you. To be successful today, you need a partner who can help you navigate the technology landscape and provide the insights and experience to help you stay connected. At Itron, our expanding portfolio of value-based outcomes are guaranteed to help you make the most of your operations and reinvent the experience for your customers.





# 99.5%

average read rate service-level agreements available depending on solution



# **Over 99.6%**

average application availability worldwide



#### 3 million devices under control

and 54 GWhs of energy dispatched by 30 active utility programs



### **Over 69** countries

with over 40 million endpoints using Temetra cloud-based, SaaS meter data collection software translated in 17 languages



90% & 100% of the ISOs in North America and Australia, respectively, leverage Itron Forecasting services



# **Global leader**

in prepayment systems for electricity and gas supporting over 20 countries and over 25 million prepayment devices



**Over 100** IEE MDM customers across six continents with more than 50 million meters in production



#### 40 + 18 + 340 SDK-qualified partners, 18 active partners and 3 partner apps in progress

#### **GLOBAL MANAGED SERVICES**

A fully supported managed services model allows your resources to focus on the critical issues that drive your business while Itron keeps your technology solutions current, optimized for performance and efficiently maintained, allowing you to maximize the value from your key metering applications. Through a managed services model that utilizes a secure, cost-effective and scalable platform, we'll gather, host and analyze terabytes of data from your network—and then leverage it to help you make the most of your smart metering data.

Over 1,200 utilities utilize Itron Global Managed Services



Over 98M endpoints on managed services 8M+ APAC | 32M+ EMEA 1M+ LAM | 56M+ NAM



#### **GLOBAL DELIVERY SERVICES**

Itron is here to save you time, resources and money. Our proven experience will minimize financial and operational risks while maximizing your return on investment. Using time-tested deployment strategies, Itron's Global Delivery Services team minimizes your overall risk by delivering projects within established timelines and budgets. We employ a proven project management methodology and business consulting services with a singular focus—to develop deployment strategies, which achieve the objectives set forth in your unique business case. Global leaders in energy management and critical infrastructure projects that deliver innovative results to utilities, cities and industries across the world.



Over 6,500 cumulative years of delivery expertise



Nearly 725 delivery services professionals with mobility between regions



Over 500 simultaneous projects managed globally

#### **GLOBAL CUSTOMER SUPPORT SERVICES**

The Itron Global Customer Support Services team has the knowledge and tools necessary to help you improve operational efficiencies and derive more value from your business solutions. We also provide Enhanced Maintenance Services designed specifically around your business outcome objectives.



#### To learn more visit itron.com

#### We create a more resourceful world

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